

### CDDS: Frequently Asked Questions

- Question:** For which counties can I obtain digital images of dockets and associated case documents through CDDS?

**Answer:** Currently CDDS is limited to Title Data's Houston-area counties.
- Question:** How do I know if the docket sheet will have *all* the case documents I need to review, *before* I open it?

**Answer:** The Search Results screen will show you the number of case document images linked to the docket. While this does not ensure that all key documents are available, it is a good indicator.
- Question:** Why would I want to pull up a docket sheet if it has no associated case documents linked to it?

**Answer:** Many times you can tell by the case document descriptions in the docket sheet if the case affects your title order. For example: a DWOP document on certain types of cases, even without case document images available, would tell you that you probably do not need to order copies of the case documents from a courthouse service.
- Question:** I see the case document I need on the docket sheet, but there is a zero-page count. What should I do?

**Answer:** A zero-page count means that we do not have the case document images available. If you need a copy of the document, you will have to order it from a courthouse service.
- Question:** You do not show a case status. How do I know if the case is still pending?

**Answer:** You will have to make that decision from the case documents listed in the docket sheet. For example: if your divorce has a *Final Judgment* document, you could conclude that the case is closed.
- Question:** The Harris County divorce I need to review is five years old, but the docket sheet does not show a final decree; what's going on?

**Answer:** Sometimes divorce proceedings go on for several years. Most likely, however, you will see one of these two document descriptions showing: *FOCUS PROJECT – IN* or *ORDER SIGNED CHANGING NAME*. A final divorce judgment is attached to these case document images. You also might see this document *ORDER GRANTING ENTRY OF NUNC PRO TUNC SIGNED*; this is a "final" corrected judgment.
- Question:** How do I order documents from Court Record Research (CRR)?

**Answer:** If you want to order court case documents from CRR, you must first open the Title Data docket sheet. On the Docket Sheet window, click the "Courthouse Service" button and make your selections. If you want to order a certified copy for a *real property* document (these records don't have the docket sheet marker [HA/DKT] next to them), left click the document record on the Search Results screen and click on "Courthouse Service" found at the bottom of the pop-up menu. For more detailed information, please see the "Court Docket Sheets" topic in TIMS Help (press the F1 key to bring up TIMS Help).

8. **Question:** Can I order courthouse documents from CRR in any Title Data Houston-area county?  
**Answer:** Yes, as long as your company is subscribing to the Title Plant for the county.
  
9. **Question:** I can't find a recently filed divorce in the Harris County title plant. Why can't I find it?  
**Answer:** The Harris County divorce petition may not be a public document yet. Under Texas law, Harris County divorce petitions are confidential until 31 days after filing, unless all parties have been officially notified. This restriction is set forth in section 6.411 of the Texas Family Code, and only applies to Harris County.
  
10. **Question:** How much will my company be charged for using CDDS?  
**Answer:** There is *no* charge for opening the docket sheet. Your company will be charged \$9.00 for retrieving from Title Data's Image Library copies of case documents linked to that docket sheet – it doesn't matter how many images are accessed; the total charge for bringing up case document images (whether it be one case document or a hundred) is the same.